

BCA

Independent Advocacy Services

VOLUNTEERS' CHARTER

BCA Volunteers have a right:-

To be fully informed about

the work they are being asked to undertake
where volunteering fits into the overall work of BCA
who will be responsible for them.

To make choices

about the level of commitment they wish to make.

To be prepared and supported

through a comprehensive induction programme
by being given the training they need to be effective advocates
by having appropriate support and supervision.

To be consulted

on the tasks and how they will be achieved
on decisions affecting their volunteering.

To be safe

through risk assessment before they are asked to advocate
through effective health and safety practices and procedures

Not to be out of pocket

through the payment of traveling and out of pocket expenses

To be valued

through acknowledgement in annual reports, newsletters and
publications
by access to additional training and certificates
by the occasional 'thank you'

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